

Leicestershire Police Federation Insurance Trust

Tattershall Lakes Lodge

Terms and Conditions of Use 2022

By making this booking you are agreeing in full to the following Terms and Conditions (T&C's). These T&C's have been produced to protect both the Leicestershire Police Federation Insurance Trust and all guests and should be read in conjunction with the [Leicestershire Police Federation Insurance Trust Rules](#) published on our website.

Only members of the Leicestershire Police Federation Group Insurance Scheme are eligible to apply to book the Lodge. Any non-member making a booking will have their booking cancelled and a refund issued in accordance with the published cancellation terms below. **A full refund will not be given.**

The member making the booking must be present for the duration of the stay. The member booking will also be referred to as the "Lead name".

The member must ensure that all guests on the booking act responsibly and adhere to the park rules and T&Cs for the hire of this Lodge.

The booking cannot be sold on or given away to other persons.

The Lodge is for the use of a maximum of 8 persons. Full names, D/o/B, address and contact details of all guests must be provided at the time of booking. Only those named persons on the booking are permitted to stay overnight in the Lodge and use the park facilities. If during your stay, any person is found to be staying overnight in the Lodge and is not named on the booking, the party will be requested to leave immediately. The lead name will be liable for an additional charge of £100 per additional person per night. Furthermore, the member and all those within the party will not be eligible to book or use the Lodge for a period of two years or a period determined by the Trustees.

Bookings for hen/stag parties is not permitted.

The Trust is unable to authorise bookings for shift/team breaks, unless prior agreement has been given by the Trustees and this agreement has been provided in writing.

Full payment MUST be made at the time of booking.

Members are not permitted to swap secured bookings from one holiday home to another.

You will have full use of the park amenities. The Trust is not affiliated with the park and therefore cannot be held responsible for any park owned facility closure or where there is technical failure on services provided by the park. We have no control over the booking and availability of any activities or equipment within the park. As these situations are out of our control, should this arise we will not offer any percentage refund of the overall hire cost.

Please note that the Park facilities such as the swimming pool, restaurants etc must be booked through the parks website. The details of how to book the facilities and costs are sent to you once your booking is confirmed.

The cost of your booking does NOT cover use of facilities that have a charge.

On the rare occasion that the park must fully close and the park initiates evacuation of guests, you will be offered a full refund of monies paid, or the option to transfer your booking to another available date on a like for like pricing basis.

If Government Covid restrictions allow, 2 daily visitors are allowed to the Lodge in addition of who is booked for the duration of the stay. These guests must vacate the site by 23:00hrs. There will be no exceptions made. Additional daily visitors will NOT be permitted to enter the facility area should the total number exceed the allotted 8 passes

Park passes MUST be kept safe and left in the Lodge (inside the Welcome pack) at the end of your stay. Any lost passes will incur a replacement charge of £30 per pass

Smoking is not permitted inside the Lodge or on the decking. Please ensure all cigarette ends are cleared away each day.

BBQ's are not permitted on the deck or on the grassed area.

All windows and doors must be shut and locked when you are not in the Lodge. No responsibility will be held by the Trust for stolen or damaged personal property.

When not in use, the cushions for the furniture on the deck must be stored and locked in the container at the side of the Lodge.

Any damage or accident incurred in the Lodge during your stay **MUST** be reported to Leicestershire Police Federation Insurance Trust whilst you are vacationing.

The lead name will be responsible for any damage or breakages incurred during the members' stay and will be financially responsible to replace damaged items on a like for like basis. Any refusal to pay for breakages may result in legal action being taken and their membership terminated in accordance with rule 7.13 of the LPF Insurance Trust Rules.

The Lodge should be left as you find it – clean and tidy. If our cleaners report that there are stains/damage to carpets/curtains or any other damage to furniture within or around the Lodge that is owned by the Trust and that requires a deep clean or replacement. We reserve the right to charge an extra £50 towards cleaning costs and/or the cost of replacing the damaged items.

Children **MUST** always be supervised and not left alone in the Lodge.

No pets are permitted to stay or are allowed into the Lodge due to allergies.

All persons on the booking will agree to abide by Tattershall Lake's safety notices and any park rules that are in place during the members vacation, to ensure all guests on the site are able to enjoy their stay.

The Lodge has a limited wifi connection. The network name is "16BULLRUSHCLOSE" and the password is 104K5FGN

Leicestershire Police Federation Insurance Trust are not responsible for the speed/security of the internet connection.

Hot Tub

The hot tub is for the use of guests staying at the Lodge. The hot tub is fully cleaned and chemical checks are completed prior to each booking. The Trust will not accept any liability for any skin reaction, illness or injury that occurs having used the hot tub.

DO's and DON'T's

DO's

Enjoy the experience of using the hot tub during your stay.

All persons who use the hot tub must shower before use.

Replace the cover (and clip into place) when the hot tub is not in use. This ensures the temperature of the water remains constant.

Wear suitable footwear around the hot tub

Should you cause any damage to the hot tub you may be charged the cost of the repair.

DONT's

Do not leave children unattended in or around the hot tub

Do not consume food or drink in or around the hot tub

Do not use the hot tub if alcohol has been consumed

Do not switch the hot tub off when not in use

Do not use the hot tub on the morning of your last day. Our cleaning company cannot give advance times of when they will attend to prepare it for the next guest.

If there are any problems with the hot tub during your stay. Please DO NOT try and fix it yourself. Please contact the Insurance Trust ASAP. We have a contract with an on-site hot tub company who will attend to look at the issue.

Cancellations

Should the lead name request to cancel the booking the following applies:

- Cancellations 14 days or more before the date of arrival – 70% Refund of booking fee
- Cancellations of less than 14 days prior to date of arrival – 50% Refund of booking fee
- Cancellations within 72hrs or less of date of arrival – No Refund

Arrival and departure

Arrival time – 3pm

Departure Time – 10am

To ensure that all guests arriving are not delayed in gaining access to the Lodge, arrival and departure times must be adhered to. This is to allow access for our housekeepers to thoroughly clean the Lodge and hot tub and make sure all is in working order for the arriving guests. There will be no exceptions made to the arrival and departure times.