

NWP Read & Write 11

Read & Write 11

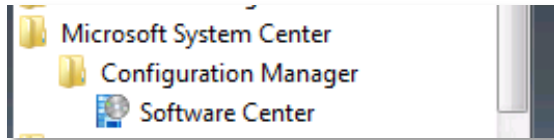
Read & Write 11 is available via a self-service application portal, this requires no administrative assistance or prior approval, please use this guide to assist in the installation of Read & Write 11.

North Wales Police are in a transitional period of upgrading their SCCM clients. This guide will cover the installation of Read & Write 11 onto machines which run either the latest SCCM client or an older version prior to the upgrade.

To identify which version of the SCCM client is installed you can click Start > All Programs. From within here you will see either **Microsoft System Center 2012 R2** which is the older version of the client and instructions can be found [here](#) .Or **Microsoft System Center** which is the latest client, Instructions for this client can be found [here](#)

New SCCM Client (Version 5.00.8321.1000 and above)

Start > All programs > Microsoft System Center > Configuration Manager > Software Center



Within the applications tab, select Read & Write 11

North Wales Police

Applications

Installation status









Installed software

Device compliance

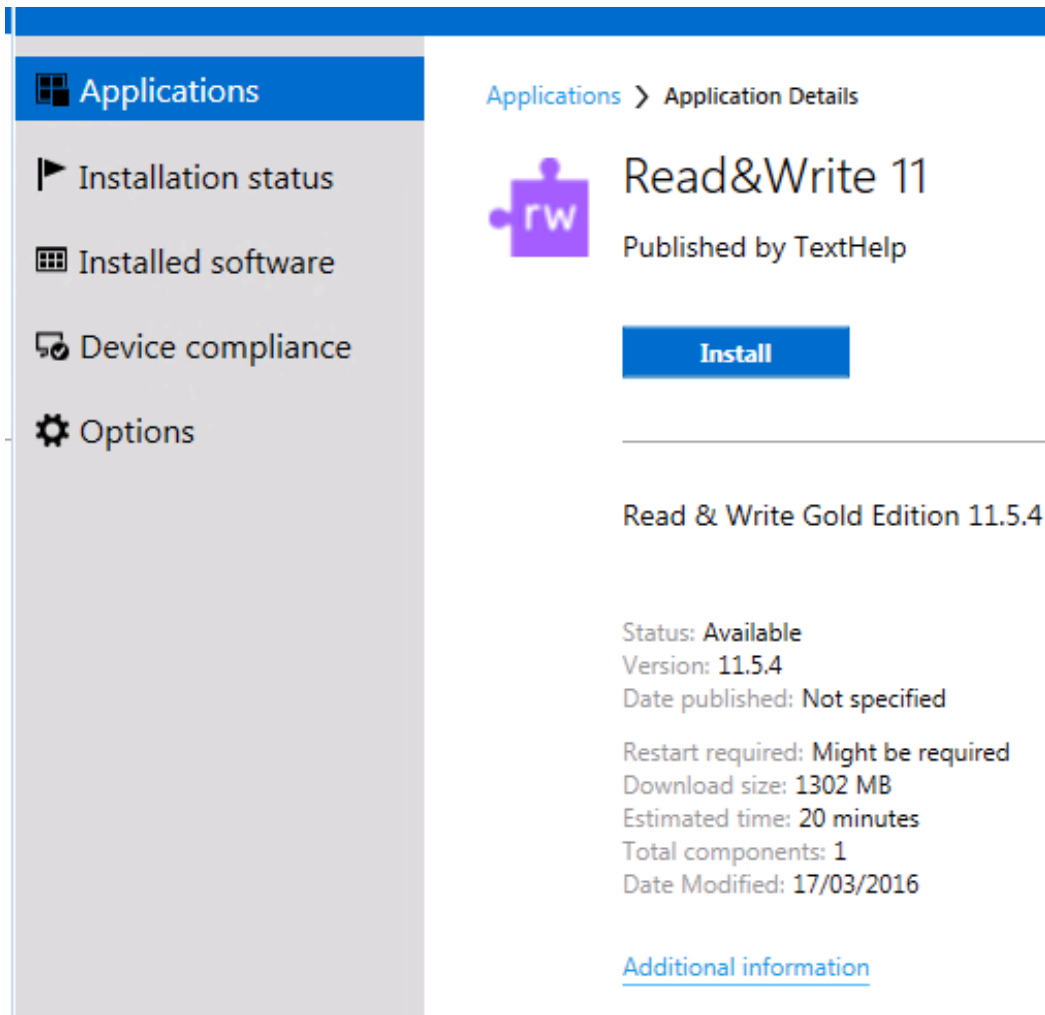
Options

All Required

Filter: Sort by:

Adobe Flash Player 21 ActiveX Adobe 21.0.0.182	Adobe Reader XI (11.0.14) 11.0.14	Citrix Receiver 4.4 Citrix 14.4.0.8014	Digital Evidence Management Reveal Media 3.5.2
			
Lync Client (32bit) Microsoft 2010	Lync Client (64bit) Microsoft 2010	Microsoft Hotfix 2561285 - GPP Microsoft	Microsoft Hotfix KB3050265 - Microsoft
			
Microsoft Office Visio 2013 Microsoft	NetMotion Mobility Client Netmotion Mobility 10.71	Office 2010 Welsh Language Pack Microsoft 2010	Read&Write 11 TextHelp 11.5.4

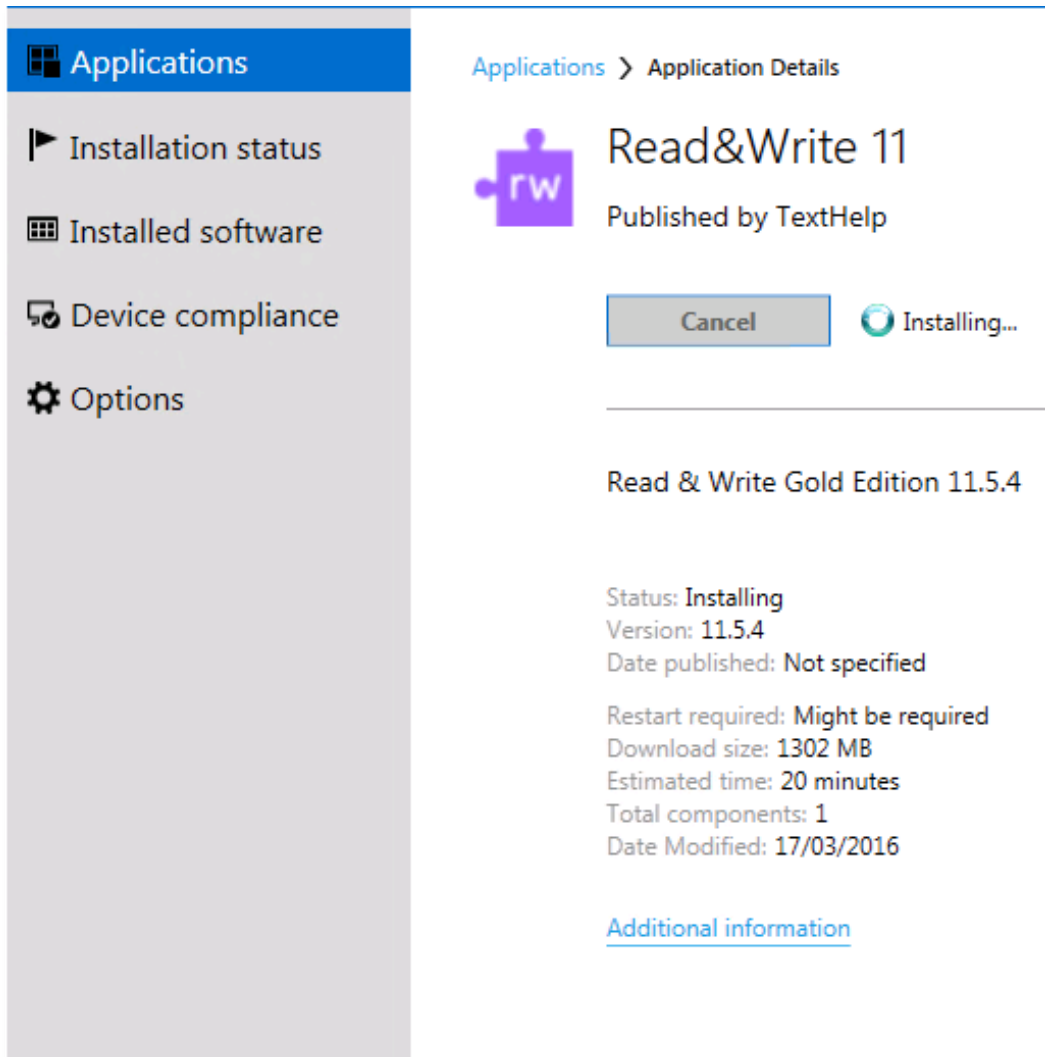
You will be presented with the option to Install Read & Write 11 by selecting the install button. Select the additional information link should you wish to view the help document.



The screenshot shows the SCCM console interface for the 'Read & Write 11' application. On the left is a navigation pane with 'Applications' selected. The main area shows the application details, including an 'Install' button and a list of technical specifications.

Property	Value
Status	Available
Version	11.5.4
Date published	Not specified
Restart required	Might be required
Download size	1302 MB
Estimated time	20 minutes
Total components	1
Date Modified	17/03/2016

Select install to carry out the installation of Read & Write 11. The content will be downloaded to the local client before carrying out the software installation.





The screenshot shows the Windows 'Applications' settings page. On the left is a navigation pane with 'Applications' selected. The main area shows 'Application Details' for 'Read&Write 11', published by TextHelp. A 'Cancel' button and an 'Installing...' indicator are visible. Below a horizontal line, the application name 'Read & Write Gold Edition 11.5.4' is listed. Further down, technical details are provided: Status: Installing, Version: 11.5.4, Date published: Not specified, Restart required: Might be required, Download size: 1302 MB, Estimated time: 20 minutes, Total components: 1, and Date Modified: 17/03/2016. A link for 'Additional information' is at the bottom.

Applications

- Installation status
- Installed software
- Device compliance
- Options

Applications > Application Details

 **Read&Write 11**
Published by TextHelp

 Installing...

Read & Write Gold Edition 11.5.4

Status: **Installing**
Version: 11.5.4
Date published: Not specified

Restart required: **Might be required**
Download size: 1302 MB
Estimated time: 20 minutes
Total components: 1
Date Modified: 17/03/2016

[Additional information](#)

Click the installation status tab for more details, the software installation is silent and there will be no prompts to acknowledge

Once installed the application status will change from installing to installed. Once the status shows as installed the application is ready for use. Should you wish to view the help document then you can do this by clicking the help document hyperlink.

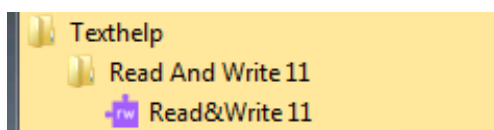
The screenshot shows the Windows Software Center interface. On the left, there is a navigation pane with 'Installation status' selected. The main area displays a table of installed and installing software.

NAME	TYPE	PUBLISHER	AVAILABLE...	STATUS
Read&Write 11	Application	TextHelp	05/02/2016	Installing
SnapComms Client - No Screen Saver	Application	SnapComms	11/02/2015	Installed

Below the table, the details for 'Read&Write 11' are shown:

OVERVIEW	REQUIREMENTS	DESCRIPTION
Status: Installing	Restart required: Might be required	Read & Write Gold Edition 11.5.4
Version: 11.5.4	Download size: 1302 MB	
Date published: Not specified	Estimated time: 20 minutes	
Help document: Click here	Total components: 1	

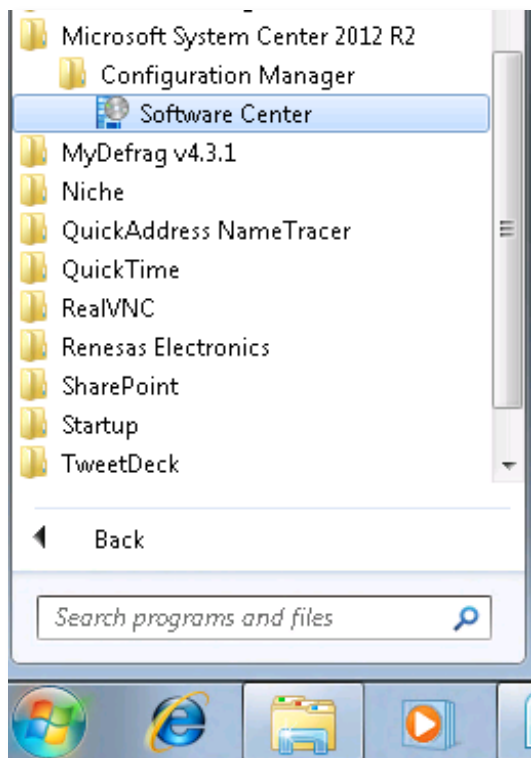
You will find the application under Start > All Programs > Texthelp



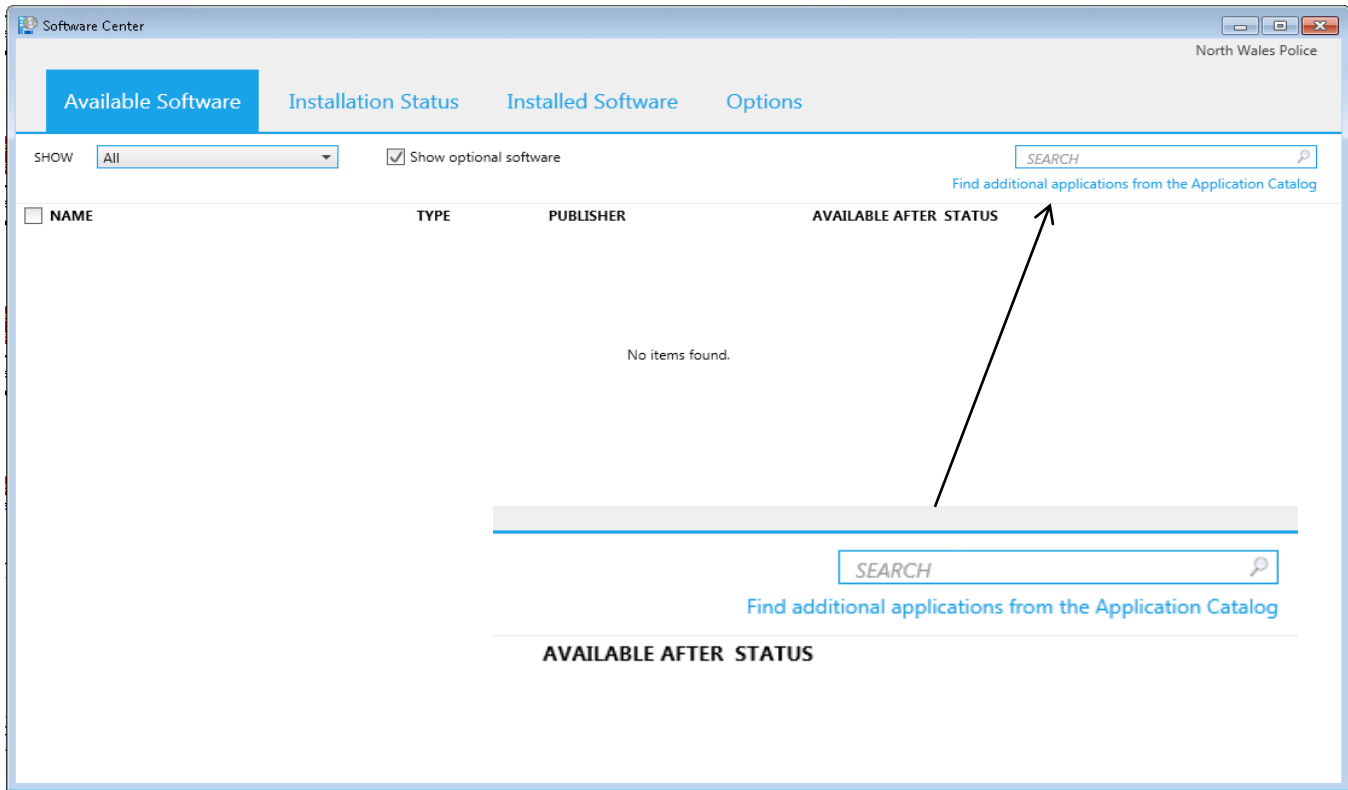
Older SCCM Client (Below Version 5.00.8321.1000)

If you are using the older version of the SCCM Client which will soon be replaced, then please perform the following:

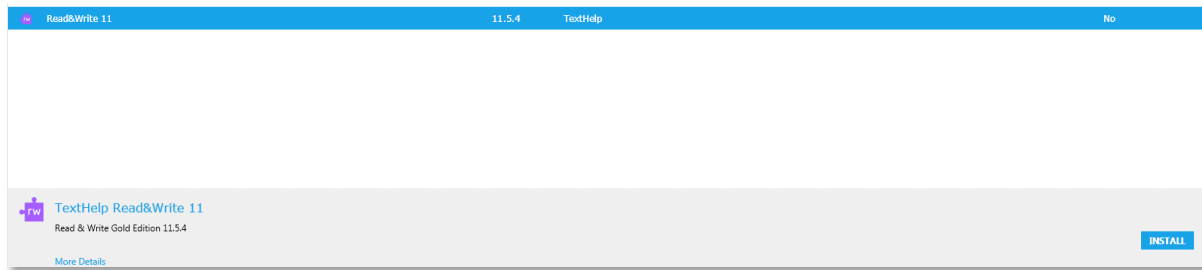
Click Start > All Programs > Microsoft System Center 2012 R2 > Configuration manager > Software Center



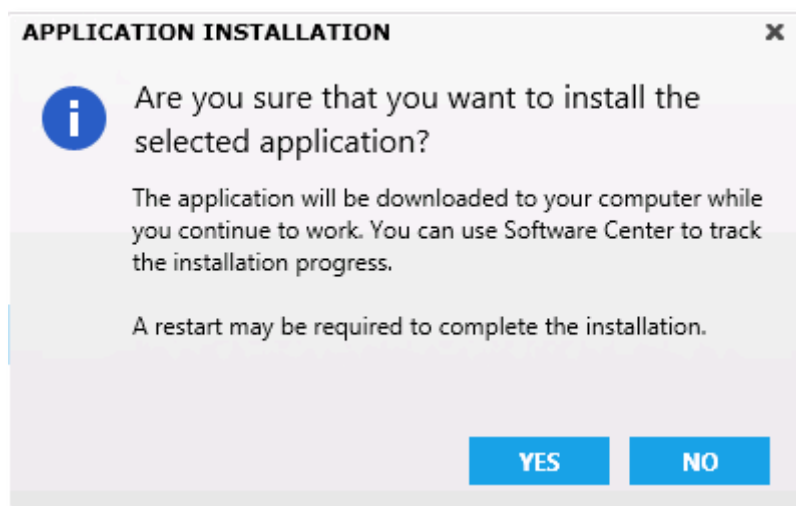
From within software center, select the “Find additional applications from the Application Catalog” hyperlink located in the top right hand corner of the software center window.



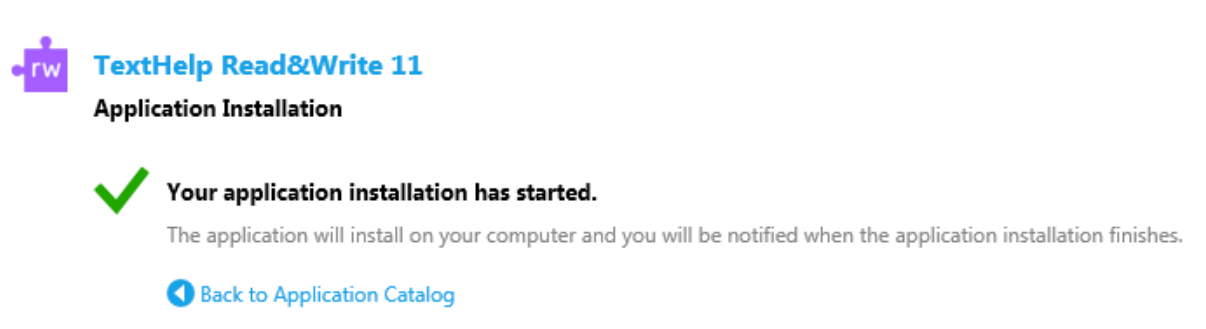
From within the browser window locate Read & Write 11 under the application Catalog tab (selected by default). Select Read & Write 11 followed by the install button in the bottom right hand corner.



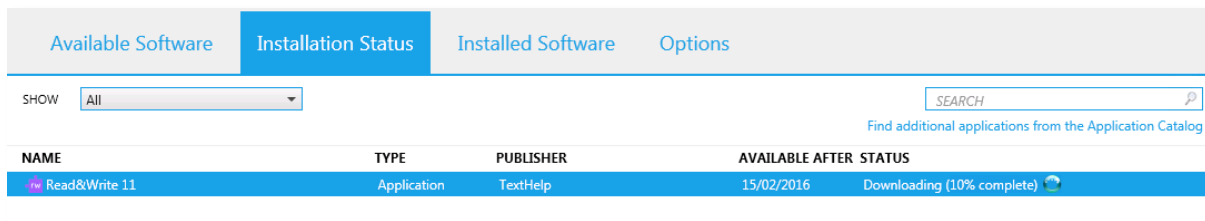
Clicking install will initiate the download of the software to your machine ready for installation. In order to continue the installation you must select yes on the below screen.



Once the application has evaluated you will be presented with the below screen. Once this message appears you close the browser.

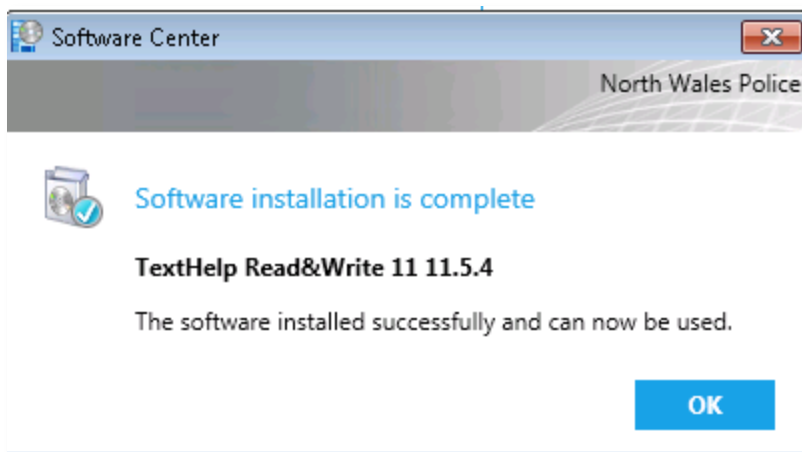


Returning to software center and selecting the installation status tab you will see the software downloading to your computer. Once the software is downloaded, installation will start automatically. The installation is silent and there will be no prompts to acknowledge



NAME	TYPE	PUBLISHER	AVAILABLE AFTER	STATUS
Read&Write 11	Application	TextHelp	15/02/2016	Downloading (10% complete)

Once the application has installed you will be presented with the following message.



The application is now installed and you can launch the application from, Start > All programs > Microsoft System Center > Configuration Manager > Software Center

