

**City of London Police Federation**

**Group Travel Insurance Scheme – serving officer application notes**

Arranged by George Burrows on behalf of the City of London Police and provided by Aviva Insurance Limited, the worldwide family travel insurance scheme is available to serving officers. Membership of the scheme can continue into retirement, up to age 75 (details available from [City Fed](mailto:city@polfed.org)).

Cover is provided for the subscribing member, his/her spouse or cohabiting partner and their dependent children/grandchildren who are under the age of 23, living with them and in full time education.

The scheme provides annual multi-trip cover for couples and families and allows those covered under the policy to travel either together or separately. There is no limit to the number of trips you may take, but the duration of each trip must not exceed 31 days.

Trip duration can be extended (up to a maximum of 183 days) by arrangement and on payment of an additional premium. **Extensions must be arranged before travel by calling George Burrows on: 01403 327719 and payment can be made by credit or debit card.**

**Pre-Existing Medical Conditions**

1. Any claims made under the Cancellation, Curtailment or Change of Itinerary and/or Medical & Emergency Travel Expenses section of this policy as a result of any Pre-existing Medical Condition where a Qualified Medical Practitioner has not permitted the Insured Person to travel.
2. Any claims under the Cancellation, Curtailment or Change of Itinerary section of this policy as a result of any Pre-existing Medical Condition where the Insured Person is on a waiting list for in- patient treatment.
3. Any claims made under the Cancellation, Curtailment or Change of Itinerary and/or Medical & Emergency Travel Expenses section of this policy where you are travelling for the purpose of obtaining medical treatment abroad.
4. Any claims made under the Cancellation, Curtailment or Change of Itinerary and/or Medical & Emergency Travel Expenses section of this policy where you have been given a terminal prognosis.
5. Purchase of any prescription medicines relating to a Pre-existing Condition.
6. If an Insured Person or Close Relative has suffered a Pre-existing Medical Condition that You could have reasonably foreseen would have given rise to a Cancellation or Curtailment or Change of Itinerary claim under the Cancellation, Curtailment or Change of Itinerary section of this policy

**Full details of cover including the limitations, exclusions, terms and conditions can be found in the policy wording, which should be read carefully.** [**View latest Travel Insurance Policy**](https://polfed-my.sharepoint.com/personal/jo_westhead_polfed_org/Documents/Documents/Membership%20forms/1%20Serving/met-and-city-police-federation-travel-policy_expires-31-march-2024.pdf%20(polfed.org))

**Joining the scheme**

To join the scheme please complete the online application form available at [https://forms.office.com/e/91MZsPurQb].

If you experience any problems with the form, please email [city@polfed.org](mailto:city@polfed.org).

The policy document will be issued on receipt of your completed application and premiums will be deducted via Payroll on a monthly basis. You will be advised of the date your cover will commence on acceptance of your application.

It is important that the information you provide on your application is to the best of your knowledge true, accurate and complete and reflects your current circumstances. If your circumstances change, please email [city@polfed.org](mailto:city@polfed.org). If we or the insurer discover that the details provided to us are untrue, inaccurate or incomplete, this may result in refusal of a claim and/or your policy being cancelled.

**Data Privacy Notice**

George Burrows is a trading name of Arthur J. Gallagher Insurance Brokers Limited (Gallagher). We are the data controller of any personal data you provide to us. We collect and process personal data in order to offer and provide insurance services and policies and to process claims. Personal data is also used for business purposes such as fraud prevention and detection, financial management, to generate risk modelling, conduct analytics including to advise, improve and develop our products and services and to comply with our legal and regulatory obligations. This may involve sharing information with, and obtaining information from, our group companies and third parties such as (re)insurers, other brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies. We may record telephone calls to help us to monitor and improve the service we provide as well as for regulatory purposes.

Please see our Privacy Notice for further information on how your personal data is used, shared, disclosed and retained, your rights in relation to your personal data and how to contact our Data Protection Officer. Our Privacy Notice can be found at https://www.ajg.com/uk/brokerageprivacy-policy/. From time to time we may make important updates to our Privacy Notice and these may in turn affect the way we use and handle your data. Please ensure you review our Privacy Notice periodically to ensure you are aware of any changes.

If you are providing us with personal data of another individual that would be covered under the insurance policy we may be placing or services we may provide to you, you shall ensure that you have obtained all appropriate consents, where required, tell them you are providing their information to us and show them a copy of this notice. You must not share personal data with us that is not necessary for us to offer, provide or administer our services to you.

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