



**24/7 Confidential Support for
Police Officers and their Families**

The Welfare Support Programme (WSP) is funded by the Police Federation of England and Wales (PFEW) and the Police Firearms Officers Association (PFOA). The WSP is a free and confidential 24/7 telephone support programme.

The WSP is available to officers, and their family members who have been

- **involved in a death or serious injury incident at work that results in a post incident investigation**
- **suspended from duty and/or subject to Gross Misconduct procedures**
- **affected by a work or personal event that leaves them vulnerable or at risk**

The WSP will support officers and their families by providing them with:

- A confidential call line where you will speak directly to our independent staff who are certificated in mental health first aid and suicide awareness, or we will call you at a time that's convenient for you to discuss your concerns.
- Assistance in accessing follow up support services such as a PFOA Welfare Coaching and specialist counselling including EMDR and CBT. Subject to available funding from the officers local Federation Branch Board
- Signposting to other support services such as Police Charities
- A welfare team to manage your case working with Federation Representatives where appropriate.

For access to the WSP please contact your local Federation representative or the PFOA office on 01354 697890

For further information on the Welfare Support Programme
visit the PFOA website at www.pfoa.co.uk