

# TAKE YOUR PICK OF OUR HOLIDAY HOMES





# INTRODUCTION

Humberside Police Federation Group Trust offers members the chance to book a low-cost break at one of its four holiday homes.

The properties - three in North Yorkshire and one in Lincolnshire - feature all mod cons and are priced at £60 to £80 per night. The minimum stay at each is three nights.

There are also a number of special offers during the year so keep checking on the Humberside Police Federation website and Facebook page for details.

You can check availability at [www.polfed.org/humber](http://www.polfed.org/humber) while bookings and enquiries can be made by emailing [admin@humber.polfed.org](mailto:admin@humber.polfed.org). All bookings are dealt with on Mondays and Fridays.

Bookings for Whitby, Yorkshire Dales, Cayton Bay and Tattershall Lakes - which must be made by email - will be made on a first come, first served basis and can be made by any police officer or police staff member (serving or retired) who is a member of the Group Insurance Scheme.

A non-refundable deposit/administration fee equivalent to one night's stay at the chosen holiday home must be paid within seven days of booking by cash, bank transfer or cheque. If the deposit/administration fee is not received within two weeks of booking, the holiday dates will be released.

Before booking, please read the full Terms and Conditions in this booklet. Signing the booking form confirms that you are aware and agree to the Terms and Conditions for all our holiday homes and park facilities and rules.



# HEAD FOR THE TRANQUILLITY OF THE YORKSHIRE DALES

Humberside Police Federation Trust's two-bedroomed holiday lodge is set in the tranquillity of the Yorkshire Dales.

The lodge is located near West Witton, North Yorkshire and sleeps six people. It is on the five-star Chantry Park site which is surrounded by 23 acres of parkland.

## The accommodation offers:

- Master bedroom with en suite shower room
- Twin bedroom
- Double sofa bed in the living room
- Widescreen TV
- Free WiFi
- PS4 and games
- Dishwasher
- Gas hob with electric oven
- Air fryer and slow cooker
- Washing machine
- Family bathroom
- Bed linen
- Enclosed balcony and separate patio area
- Parking space
- Gym on site
- Owners' lounge with numerous events each month
- Children's adventure park.

Two well-behaved dogs are allowed at the lodge.

**The price is set at £70 per night and bookings are for a minimum of three nights.**

Bedding is provided, however, you must take your own towels and toilet rolls.







# TATTERSHALL LAKES – A LITTLE SLICE OF HEAVEN

Our beautiful cabin, which sleeps seven people, is set in stunning parkland, lakes and woodland at the heart of Lincolnshire. Nestled between the Fenns and The Wolds, Tattershall Lakes Country Park where it is located has a range of activities for all the family to enjoy.

From fishing in well-stocked lakes, jet skiing, wakeboarding, water skiing and an indoor heated swimming pool to superb entertainment, a fitness suite, bike hire, a spa, an aqua park, indoor and outdoor splash zones, high ropes, a beach with an outside entertainment area, a mini golf course and an arcade (with some activities to pay for locally), there is something for everyone.

## **Our lakeside cabin includes:**

- Double bedroom with en suite
- Triple bunk bedroom
- Twin room
- Shower room
- Launderette on site
- Wine fridge, dishwasher, oven/grill, air fryer, slow cooker
- Widescreen TV with DVD player
- Wrap around decking with a hot tub - please refer to disclaimer and rules
- **Only** two car parking spaces
- Facilities pass (names must be provided to the Federation upon booking to receive the free park passes otherwise these cost £25 per cabin off season and £50 during high season).

NO DOGS ALLOWED.

**The price is £80 per night and bookings are for a minimum of three nights.**

Bedding is provided, however, you must take your own towels and toilet rolls.

# CLOSE TO THE BEACH AT WHITBY

Our holiday apartment, a two-bedroomed property sleeping five people, is off North Promenade in Whitby and is just a stone's throw away from the cliff top and beach.

It is immaculate throughout with modern appliances and a contemporary style. It offers:

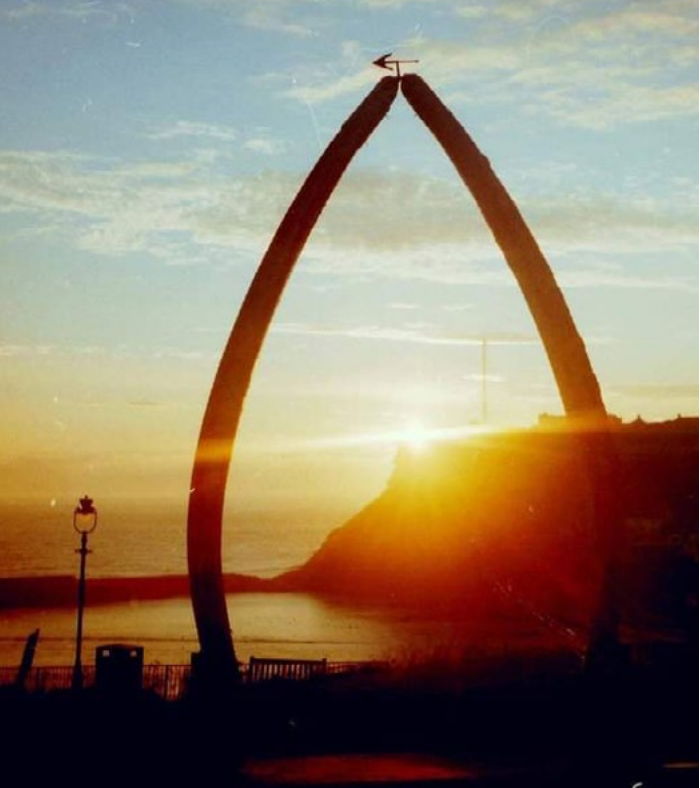
- Double bedroom
- Triple bedroom
- En suite bathroom to the master bedroom
- Fully fitted bathroom
- Mezzanine balcony to first bedroom overlooking the lounge
- TVs with Sky
- All modern appliances
- All bed linen
- WiFi
- PS4 with games
- Open plan lounge/kitchen and diner
- Air fryer and slow cooker
- Large dining table
- Good-sized utility room with washer
- Downstairs WC
- Private parking space.

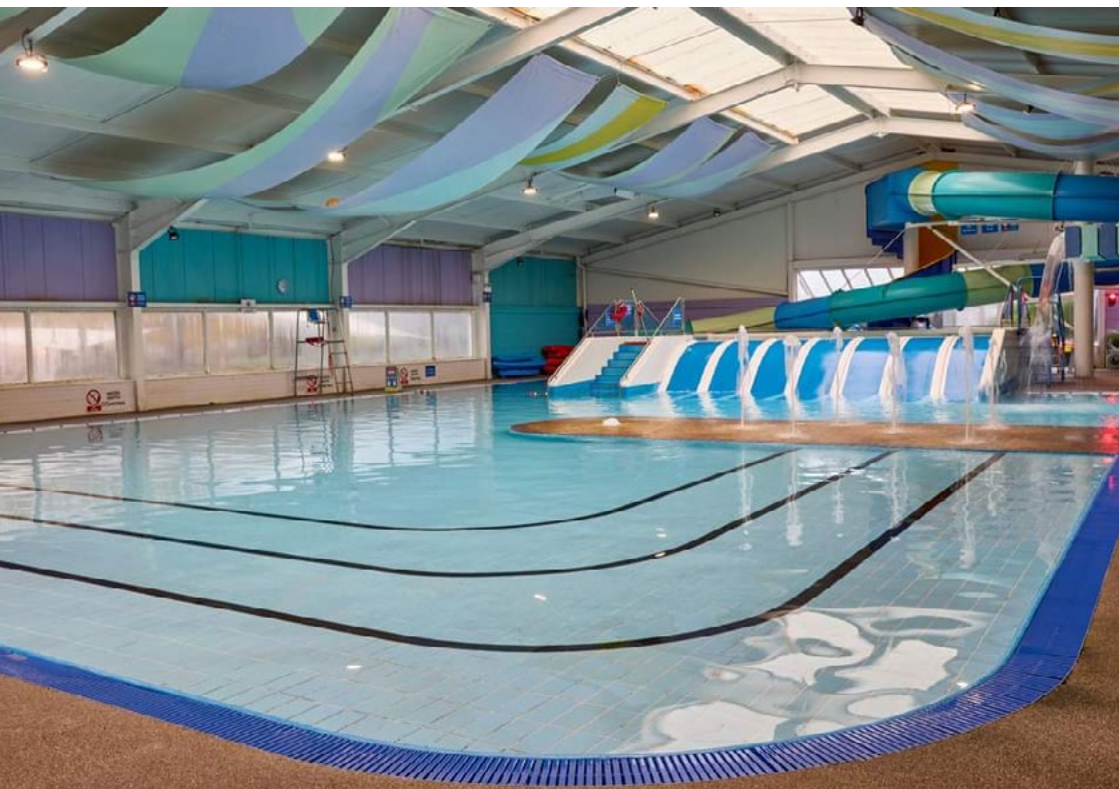
Two well-behaved dogs are allowed at this property.

**The price is set at £70 per night and bookings are for a minimum of three nights.**

Bedding is provided, however, you must take your own towels and toilet rolls.







# FUN FOR ALL THE FAMILY AT CAYTON BAY

Our luxury caravan at Cayton Bay is nestled in the heart of the beautiful Yorkshire coastline.

A glorious sandy beach is just a short stroll away and Scarborough and Filey a few minutes by car; seaside holidays don't get any better than this.

Cayton Bay Holiday Park has action packed facilities to keep the whole family entertained from an indoor swimming pool, high ropes course, mini golf, virtual reality area, amusement arcade, children's clubs, bungee trampolines, tennis, archery and many more - some activities are payable locally.

After a fun-filled day of either on-site activities, a day at the beach or a drive out visiting the area, you can relax and unwind with a cool drink and a tasty meal in the Boathouse Restaurant with its new outdoor area with canopy or you can also grab a bite at the street food vans or fish and chip restaurant.

A large lounge with live entertainment from side-splitting comedians to sensational singers is available.

Our two-bedroomed caravan which sleeps six has everything you need for an enjoyable stay and includes:

- Platinum pitch area with parking spaces
- Master bedroom with en suite shower room
- Twin bedroom
- Double sofa bed in the living room
- Family shower room
- Widescreen TV
- Televisions in both bedrooms
- PS4 with games
- Oven/grill
- Dishwasher
- Washing machine
- Wrap around secure balcony area
- Outdoor seating and barbecue
- All bed linen
- Member guest passes (for up to 8 people)
- Numerous activities on site.

Two well-behaved dogs are allowed.

**The price is £70 per night in season and £60 per night out of season. Bookings are for a minimum of three nights.**

Bedding is provided, however, you must take your own towels and toilet rolls.

Email your car registration to [Owners.CaytonBay@Parkdean-Resorts.com](mailto:Owners.CaytonBay@Parkdean-Resorts.com) to activate the entrance security barrier



# TERMS AND CONDITIONS

## PREAMBLE

**1.1** Humberside Police Federation Group Trust owns the holiday homes for hire on the terms and conditions set out in this agreement as self-catering accommodation.

**1.2** The Hirer is entitled to use and occupy the holiday homes on the terms and conditions of this agreement at the agreed price rates.

**1.3** This agreement only confers a personal permission on the Hirer (and the Hirer's party) to use the accommodation for the duration of the Hirer's holiday booking.

**1.4** The Hirer must be a paying member of the Humberside Police Federation Trust Group Insurance Scheme.

**1.5** All holiday homes can be booked for a minimum of three nights.

**1.6** All holiday homes can only be booked for a maximum of three weekend nights and four weekday nights during school holidays

**1.7** Members are limited to three holiday home bookings a year, each booking must be in a separate holiday home.

**1.8** Any couples who are both members of the Group Insurance Scheme will also be limited as per above.

## PAYMENT

**2.1** Payment must be paid by cash or BACS to account number 41627079, sort code 05-05-27, or by cheque made payable to 'Humberside Police Federation'. A non-refundable deposit/administration fee equivalent to one night's stay at your chosen accommodation is payable on booking the holiday, to be received by Humberside Police Federation Trust within two weeks of the booking. If the holiday is booked less than 14 days before its start, then the full price is payable immediately upon booking and no confirmation that the holiday has been reserved will be given until payment has been made.

**2.2** Once the holiday home has been reserved, the Hirer will be sent confirmation and a booking form which should be returned endorsed with all people staying at the property with your deposit (see 2.1).

\*This deposit/administration fee is not refundable unless cancelled within the terms and conditions of the holiday home hire agreement.

**2.3** Bookings can only be made via email to [admin@humber.polfed.org](mailto:admin@humber.polfed.org)

**2.4** The full balance for your booking is due four weeks prior to your stay.

## CANCELLATIONS

**3.1** If the Hirer wishes to cancel the holiday booking written notice of that intention must be sent by email to [admin@humber.polfed.org](mailto:admin@humber.polfed.org)

**3.2** If the reason for the cancellation is, and Humberside Police Federation Trust accepts that it is, any one of the reasons below then Humberside Police Federation Trust will reimburse the Hirer in full.

The Hirer is required to provide proof of the existence of the reason when cancelling. The reasons are:

**A.** The Hirer becoming ill or sustaining injury;

**B.** The death, injury or illness of a Hirer of the Hirer's immediate family or any person with whom the Hirer is travelling or is intending to travel;

**C.** Compulsory quarantine, jury service or witness call (providing all necessary checks have been made prior to booking the holiday), subpoena or hijack of the Hirer or any person with whom the Hirer is travelling or is intending to travel;

**D.** The Hirer deciding to return to their home address as a result of death, injury or illness necessitating the return to the home address of any other person with whom the journey is made;

**E.** The Hirer's home becoming uninhabitable following fire, storm, flood, theft, subsidence or other serious damage;

**F.** The Hirer's presence being required by the police following burglary or attempted burglary at the Hirer's place of residence.

**3.3** A notice of cancellation received by Humberside Police Federation Trust for a reason other than set out in Clause 3.2 above will not qualify for any reimbursement whenever such notice is received by Humberside Police Federation Trust.

**3.4** If the member resigns or is dismissed from the Force they can no longer be a member of the Group Insurance Scheme. In view of this, they cannot book any of the holiday homes and, should they have a holiday booked, this will be cancelled and refunded (minus the deposit/administration fee).

## **GENERAL PROVISIONS**

**4.1** The holiday homes can only be pre-booked by the Hirer up to 12 months in advance of the intended period of the hire and is always strictly subject to availability.

## **CONDITIONS OF USE OF THE HOLIDAY HOMES**

**5.1** The maximum number of people permitted to occupy the holiday homes is set out in the property details in this document.

**5.2** The Hirer must accompany the party throughout the duration of the period of hire.

**5.3** No more than the specified amount of dogs are to accompany the holiday party or occupy the accommodation at all holiday homes. The Hirer will take full responsibility for any damage caused by the dog.

**5.4** No smoking is permitted within any of the accommodation.

**5.5** During the period of hire, the Hirer must keep the holiday home and all furniture, fixtures and contents in the same state of repair and condition as at the start of the period of hire and at the end of such period must leave them in the same state of cleanliness and order as at the start of the hire.

Humberside Police Federation Trust shall be entitled to raise an extra minimum £50.00 cleaning or damage charge, payable by the Hirer, if extra cleaning is made necessary by the condition in which the hirer has left the holiday home at the end of the hire period.

**5.6** The Hirer is responsible for any loss and/or damage caused to the holiday home or any of its contents during the hire period and shall indemnify Humberside Police Federation Trust against the repair and/or replacement costs incurred in rectifying or making good such loss and/or damage.

**5.7** In the event of abuse of the holiday home by the Hirer or any person in the Hirer's party, Humberside Police Federation Trust shall be entitled to terminate the hiring forthwith and no refund shall be payable by Humberside Police Federation Trust to the Hirer. In such circumstance those Hirers will not be able to hire or attend the holiday homes again.

**5.8** The Hirer and all persons on the Hirer's party shall use the holiday homes and their facilities in a responsible and courteous manner and shall not cause nuisance, annoyance or offence towards any other people residing in the area. Any breach by the Hirer, or any person in the Hirer's party, of this clause shall entitle Humberside Police Federation Trust to terminate the hiring forthwith and no refund shall be payable by Humberside Police Federation Trust to the Hirer.

**5.9** Humberside Police Federation Trust shall not be responsible for the loss of any property or valuables belonging to the Hirer or any person in the Hirer's party during the hire period.

**5.10** Humberside Police Federation Trust may visit the holiday homes at all reasonable times during the hire period.

**5.11** If the Hirer has any complaint about the holiday home, this should be made in writing to the Secretary at Humberside Police Federation Trust within seven days of the end of the hire period.

**5.12** If the Hirer chooses to leave the holiday home during the hire period no refund shall be payable by Humberside Police Federation Trust.

**5.13** Humberside Police Federation Trust, its employees nor its agents shall be liable to the Hirer or any person in the Hirer's party for any loss, damage or personal injury during the hire period.

**5.14** The holiday home check in time is 3pm (or after) on the day of arrival and it must be vacated by 9.30am on the day of departure. Earlier admission times may be negotiable under certain circumstances but all enquiries should be made through Humberside Police Federation Trust.

**5.15** The keys for the holiday homes can be collected from the Humberside Police Federation Trust office or Grimsby front desk, via prior arrangement. All keys must be returned within three days of returning home.

Failure to return the keys will lead to the Hirer having to indemnify Humberside Police Federation Trust for the cost of having to replace the keys.

**5.16** A security fob for access to the Chantry Park lodge site will be given to you when you arrive. This must be returned at the end of your stay. Failure to do so will result in the Hirer having to indemnify Humberside Police Federation Trust for the cost of having to provide replacement fobs.

## **5.17 HOT TUB DISCLAIMER**

As our Group Insurance Scheme member, it is solely your responsibility to ensure that the following rules relating to the hot tub at the Lincolnshire holiday cabin below are adhered to.

The hot tub is a pleasurable and relaxing experience. However, for your safety and enjoyment, there are strict rules and guidelines to follow when using this facility. This is an important health and safety legal requirement.

The hot tub may not be up to operating temperature on your arrival due to the water being changed. This can take up to eight hours especially in winter months. No refund will be made should this occur.

Do not press multiple buttons simultaneously or in quick succession. Doing this will cause the hot tub to go into sleep mode and the hot tub will cool down.

The Group Insurance Scheme member is responsible for making sure that all members of their party and their guests are aware of and strictly adhere to the guidelines.

Humberside Police Federation Trust will not be responsible for any injury caused when using the hot tub.

No children under the age of 16 or dogs are permitted in the hot tub as they cannot regulate their body temperatures suitably.

Risk to children: extreme caution must be exercised to prevent unauthorised access by under age children. The hot tub cover must remain closed at all times unless a responsible adult is present.

Remind everyone that wet surfaces can be very slippery. Make sure everyone takes care entering and leaving the tub. Humberside Police Federation Trust will not be responsible for injury caused when getting in and out of the hot tub or when walking in and out of the cabin while wet. May we advise drying off once out of the tub and before walking on the decking.

Please be hygienic when using the hot tub. Please note, the hot tub is tested daily for contaminants (all bodily fluids) and, should a



test prove positive, costs will be incurred and you will be charged for cleaning the hot tub. You will also be banned from booking the property in the future.

Under no circumstances, should you remove the operating panel on the hot tub and do not attempt to open the electrical box.

Do not jump into the hot tub.

People with infectious diseases should not use the hot tub.

Remove all jewellery before entering any kind of hot tub. Keep all loose articles of clothing away from rotating jets and other moving components. Humberside Police Federation Trust will not be responsible for damage to property while using the hot tub.

Do not stand or sit on the hot tub cover and ensure you use the cover when the tub is not in use – either empty or full. Do not drag the cover, use the cover traps; always use the handles. Any damage to the cover or hot tub will be charged for.

Do not use drugs, alcohol or medication before or during hot tub use as this may lead to a danger of drowning.

People using medication should consult their doctor before using the hot tub. Some medication may cause drowsiness. Do not use the hot tub if your medication induces drowsiness or affects your heart rate, blood pressure or circulation.

Pregnant women, people suffering from obesity, heart disease, low or high blood pressure, circulatory problems or diabetes should consult their doctor before using the hot tub.

Prolonged immersion in hot water can result in hyperthermia – a dangerous condition that occurs when the internal body temperature exceeds 37 degrees centigrade. Symptoms include unawareness of impending hazard, failure to perceive heat, failure to recognise the need to exit the tub, unconsciousness resulting in a danger of drowning. Do not stay in the hot tub for more than 20 minutes as extended exposure to chlorine can cause burns and/or skin irritations.

Do not use the hot tub immediately after strenuous exercise.

Always test the water with your hand before entering the hot tub to make sure it is a comfortable temperature.

Always shower before use. Perfume, make-up, hair products and fake tan can contaminate the water and you may be charged for this.

Do not use any glassware in the hot tub, use the plastic glasses provided.

Do not allow any pets in the hot tub.

Do not use/add any detergents, soaps or oils of any kind in the hot tub as these can seriously affect the water quality and filter system resulting in a cleaning charge of up to £100 which will be payable by the Group Insurance Scheme member.

Do not drink the water.

The hot tub is very deep. Do not allow anyone to sleep in the hot tub.

Humberside Police Federation Trust will not be held responsible for injury or death, however, caused, regarding the hire or use of the hot tub.

Please respect your neighbours while using the hot tub, no loud music, shouting or screaming outside. Due to the noise of the bubbles, you will not realise how loud you are.

Do not place candles on the hot tub as candle wax can damage the filter system and will incur cost to the Group Insurance Scheme member who made the booking.

Lastly, please treat the hot tub as if it were your own, as maintenance is very expensive.

All hot tubs and filters are thoroughly cleaned and disinfected. However, the chlorine can discolour the water. This is normal and should cause no harm. No refund will be made should you feel the hot tub is not clean enough or if you put the hot tub into sleep or economy mode.

Towels are not provided for use in the cabin or for the hot tub.

Passes are available to use for Cayton Bay (given with keys) and Tattershall Lakes (in cabin). Loss or damage of these passes will incur a charge.

## Humberside Police Federation

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